



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

# ODI RESUME

Investigation: PE10-008  
Date Opened: 02/18/2010  
Principal Investigator: Chris Lash  
Subject: Steering Wander or Drift

Manufacturer: Toyota Motor Corporation  
Products: MY 2009 -2010 Toyota Corolla, Corolla Matrix  
Population: 487,000 (estimated)

Problem Description: The steering can wander and drift while driving.

## FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	168		
Crashes/Fires:	8		
Injury Incidents:	7		
# Injuries:	11		
Fatality Incidents:	0		
# Fatalities:	0		
Other*:	0		

\*Description of Other:

Action: A Preliminary Evaluation has been opened.

Engineer: Christopher Lash  
Div. Chief: Jeffrey L. Quandt  
Office Dir.: Kathleen C. DeMeter

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Summary: The Office of Defects Investigations (ODI) has received 168 owner complaints which allege experiences with the steering becoming unresponsive or loose while driving at highway speeds in model year (MY) 2009 through 2010 Toyota Corolla and Matrix vehicles equipped with electric power steering. Of these, 8 allege that the condition caused or contributed to a crash, including 7 MY 2009 vehicles and 1 MY 2010. A Preliminary Evaluation has been opened to assess the frequency, scope and safety consequences of the alleged defect in the subject vehicles.